

How to use the new ticket checking gates for the first time.

Go



Green circle with arrow appears on the gates you pass through.



Use only the new tickets with a magnetic stripe.

Have the ticket ready in your right hand as you approach the gates.

Go to a gate with a lighted green circle and arrow, whether you're entering or leaving the station.
Large symbols appear above the gates.

Wait until anyone ahead of you has passed through, then insert your ticket with the arrow pointing forward in the slot at the front of the gate.

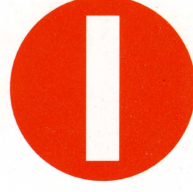
Enter the gate to the LEFT of where you insert your ticket.

Remove valid ticket from the top slot to open the gate so that you can pass through. Expired tickets won't reappear and you should go straight through.

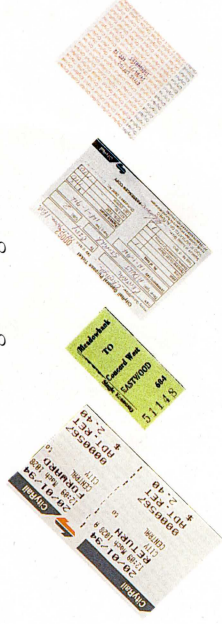
While passing through, keep any bags, parcels or backpacks by your body. Do not rush through gates.

If you have any trouble, see a staff member for assistance.

No Go



Red circle with bar appears on gates you can't go through.



Older tickets that don't work in the new gates.

For older ticket types use the swinging gate to one side attended by our staff.

If you're travelling with children under four who travel free, don't squeeze them through the gate with you. Use the swinging gate.

If you're in a group, even a family group, where not everyone has a ticket with a magnetic stripe, you should all use the swinging gate.

If you are in a wheelchair, pushing a stroller or have lots of luggage use the swinging gate.



CityRail